

Due to the fact that COVID cases in the Charlotte area are increasing, we thought you might like a reminder about our safety precautions.

In order for us to re-open our offices after the initial COVID-19 outbreak we had to implement special safety procedures for our patients and staff. We have continued to implement these procedures so you can rest assured you & your family members will be safe when coming in for your appointments.

The safety procedures follow below. We appreciate your help in continuing to implement these steps. If you have any questions, please give us call.

Thank you in advance.

Covid-19 Safety Practices  
Updated Nov 12, 2020

Excel Eyecare OD PA is committed to the health and well-being of our patients. We are dedicated to improving the eye health and wellness needs of our patients in the Charlotte area today and throughout the duration of the coronavirus threat. We are following the recommendations of the centers for disease control (cdc) and the American Optometric Association (AOA).

We are taking all safety precautions to ensure a safe and sanitary environment for all patients as well as our staff.

Patients will be screened for symptoms of covid-19 when arriving to our office. Please contact [www.coronavirus.gov](http://www.coronavirus.gov) if you have symptoms before making an appointment.

Patients are required to wear masks to their appointment and we will be taking temperatures with a non-contact forehead digital thermometer. If you don't have a mask, it will be provided to you. Our team members will be wearing masks as well. We will also space out appointments to allow time to thoroughly disinfect all surfaces and equipment.

Also, only one additional person is allowed to accompany a patient for their appointment. This is for the protection of the patients and our staff.

We appreciate your cooperation.

Thank you!